



1031 Purangi Road, Flaxmill Bay RD 1, Whitianga 3591 New Zealand P:+ 64 7 866 2386 F:+ 64 7 866 2389 M: 021 837 358
www.flaxmillbay.co.nz

Booking Form

Name: _____

Address: _____

Area/Post code: _____ City/Country: _____

Email _____

Phone: Home Contact: _____ Work: _____

Mob: _____ How did you hear about us: _____

Please circle your requirements:

Power Site / Tent Site / Explore Cabin / Self-Contained Cottage / Additional vehicle, Boat, Trailer Parking

Number of Adults: _____ Number of Children (1-12yrs): _____

Arrival Date: _____ Departure Date: _____ No. Nights: _____

Note: During peak season a minimum of 7 nights applies. Phone for winter specials on multi night stays

Amount Enclosed: \$ _____

| | | | |
|---|---|---|---|
| PAYMENT METHOD | CREDIT CARD <input type="checkbox"/> Note: 2% surcharge applicable for all credit card transactions | ENCLOSED CHEQUE <input type="checkbox"/> (Payable to Flaxmill Bay Hideaway Ltd) | INTERNET BANKING <input type="checkbox"/> ASB 12-3110-0073183-00 Flaxmill Bay Hideaway Ltd |
| Credit Card Type: | Visa: <input type="checkbox"/> | MasterCard: <input type="checkbox"/> | |
| Name on Card: | _____ | | |
| Card No : | _____ | Expiry Date: | ____/____/____ |
| Signature: | _____ | | |
| I authorize the sum of \$ _____ (25%) to be debited to my credit card as deposit. | | | |
| Signed: | _____ | | |
| Please debit the remaining 75% two months prior to my holiday. | | | |
| Signed: | _____ | | |
| Note: No amounts will be debited unless a confirmed site/cabin is available. | | | |

I have read, understood and agree to abide by the terms and conditions overleaf

Signed: _____

Please return this form by Fax +64 7 866 2389 or email to inquiries@flaxmillbay.co.nz or post



Information - Terms & Conditions

Hideaway @ Flaxmill Bay is a family focused environment. Our goal is to provide an environment where your stay creates positive memories. To support this, we ask for your consideration and co-operation with respect to our operating terms and conditions. These rules will help ensure that Hideaway @ Flaxmill Bay's environment is enjoyable by all ages.

Reservations:

- Reservations are only confirmed on receipt of an accepted 25% deposit. All sites and units are allotted at the discretion of management who reserve the right to alter or cancel tenancy at any time.
- Full payment to be paid 2 months in advance prior to holiday
- Hideaway @ Flaxmill Bay reserves the right to refuse any tenancy at its discretion
- Any additions to the number in a booking must be notified and have the consent of management. NO overcrowding or additions allowed
- Camping outside cottages is not permitted. Tenancy will be cancelled if this condition is breached.

Cancellation Policy:

- For cancellation or alterations made to any PEAK SEASON reservations, management will endeavor to re-let the site/cottages for the cancelled period.
- If the site/cottage is **able to be re-let for the TOTAL** cancelled period, then any sum paid will be refunded less a **\$30.00 Cancellation fee**.
- If the site/cottage is **unable to be re-let for the TOTAL** cancelled period then all of any sum paid will be forfeited as liquidated damages. The transfer of bookings and deposits are at the decision of Management.

NO refunds will be given for early departure.

General

Check in time: Between 3:30pm & 6.30pm. For check-in outside these times, please phone us in advance

Check out time: **MUST BE** by 10.00am or an extra charge of 50% of the nightly rental will be incurred. For late check out's, please discuss this prior to booking with management. We may be able to vary this if reservations permit.

Noise: We ask that all guests respect our **NO** noise policy between **10.30pm and 7.00 am**. The management reserves the right to cancel the tenancy at any time of any person or group who in the opinion of Management behaving in an objectionable manner or contravene to the resort rules. **There will be no refund of fees paid.**

Alcohol: Excessive drinking and parties are **not permitted**. **NO** liquor is to be consumed in the park except on your site or in your cottage.

Pets: Not admitted - unless pre-arranged with management during off-peak season only. **NO pets during December and January.**

Visitors: All visitors must check in at the office on arrival. Visitors are by courtesy of management at all times. All visitors must leave by 10.00pm

Smoking: Please remember that all cottages and communal facilities are a non- smoking. It is an offence to smoke in public areas.

Laundry/Showers \$4.00 per wash and dry. \$2.00 per extra token for metered showers. 1x wash (35min), 1x dry (40min)

Speed: Walking pace (5km) **ONLY** for all vehicles. Small children are often walking or biking around.

Damage: A bond of **\$150.00** is required for excessive damage or use of cottage linen at the beach. Credit card details will be held for this purpose

Children: Management accepts no responsibility for the supervision of children holidaying within the facilities. Parents are expected to supervise children while toileting, showering and playing with in the environment at all times.

Boats: We ask that consideration is shown to other campers while flushing out boat motors. This is restricted to the boat was down area and between the hours of 10.00am and 4.30pm. Boat wash down is metered with tokens. Please purchase from office.

Electrical Warrants: All Caravans/Camper Vans must have a current electrical warrant before connecting to the power points. Campervans must provide their own waste container and empty chemical toilets in the dumping station.

Rubbish: All rubbish must be disposed of appropriately. Recycled materials (glass, paper & tins) to be sorted into recycling bins, food waste placed in scrap buckets located in communal kitchen, all other waste to be disposed in approved council blue rubbish bags.

Fires/ Fireworks: Fires are not permitted in the park at any time. All BBQ's must be electric or gas. **NO** fireworks are to be set of in camp ground.

Health & Safety: A first aid kit is available at the office. All accidents within the facilities **MUST** be reported to the office as soon as possible. All guests and visitors are responsible for taking practicable steps to ensure **their** own safety while staying here at Hideaway @ Flaxmill Bay. A list of potential hazards is available for viewing at time of check in for guests.